



TECHNOPOL SA
ENERGY SAVING MATERIALS

Quality Policy Statement

SOP No:	1.2
Revision:	1
Effective Date:	11.02.2016
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Technopol SA (Pty) Ltd recognizes quality as the essential element that provides the company with continued success.

Technopol SA (Pty) Ltd is committed throughout the company to meet all our customer's reasonable requirements, and increase customer satisfaction through the continual measurement, review, and improvement of our products, services, and the effectiveness of the TSHEQ quality management system. "Our Customers triumph by receiving Quality Products and Exceptional Service"

To achieve this we have set **objectives and targets** against which we will measure, manage, communicate progress **and continually improve** our Quality performance. Management at Technopol SA (Pty) Ltd will **review** the Quality Policy periodically to ensure that it remains relevant and appropriate to the company.

Technopol SA (Pty) Ltd is also committed to **communicate** the signed Quality Policy to its employees, all **interested and affected parties**, and this shall be displayed on all notice boards. Furthermore Technopol SA (Pty) Ltd commit to the following principles:

- ∴ To provide the required resources to achieve our quality objectives;
- ∴ Ensure we have a clear **understanding** of our client's requirements.
- ∴ Supplying products to our customers which meet or exceed the reasonable requirements with regards to **performance, quality, price and delivery**;
- ∴ **Enabling** our employees to meet quality requirements and **striving** to exceed the quality requirements.
- ∴ Complying to agreed standards, regulations and specifications in order to deliver a **consistent high quality product**;
- ∴ Treating **customers** and **suppliers** with the necessary **respect, courtesy, professionalism, efficiency and friendliness**;
- ∴ Constantly increasing **quality assurance awareness** culture in all personnel;
- ∴ Ensuring that work is always carried out by **competent and qualified employees**;
- ∴ Continually improving the quality of processes while maintaining **sound economic performance**
- ∴ **Technopol** takes pride in being a company that is continually looking to create a demand through innovative solutions to customer requirements

I require that all employees of Technopol SA (Pty) Ltd work according to the system, procedures, authorities and responsibilities contained in the documented system.

L. de Beer
Managing Director

Signature:

Date: 29 August 2017